

Action Plan – Neighbourhood Policing

No.	Recommendation	Proposed Actions/Progress	Success Measures	Responsibility	Date
1	As part of its overall consultation and engagement strategy, Cleveland Police and the Council ensure a consistent approach to communications, including:-				
	a) a consistent approach to the use of social media by local neighbourhood teams, using the good practice that exists in the Force;	02/12/16 – All NPT's have their own facebook page and also have access to Cleveland Connected which is being progressed. Items also put on facebook via corporate Communications which assists with force messages. Each NPT is also publishing monthly Newsletter which is sent out to councillors and key individuals on ward areas. Consideration also being given to place on force internet in future.		C/Supt. Lang C/Insp Anderson	02/12/16
	b) the Council's Community Safety Manager and Police keep under review information sharing with the Council to ensure it remains effective and any changes in key contacts are communicated in a timely manner;	2/12/16 – Steve Hume still point of contact. Further to this all councillors have been updated regarding points of contacts for wards and supervisors to assist with communication.	<ul style="list-style-type: none"> • Feedback from members • Reality checking of Cleveland Police "My Neighbourhood" website • Accurate contact details maintained 	C/Supt Lang C/Inspector Anderson Steve Hume	02/12/16

	c) a recommendation to all Members that they keep up to date with changes in their local areas, including by accessing Cleveland Police's 'My Neighbourhood' website. A link to this should be included on the Council's intranet.	2/12/16 – My Neighbourhood still on website that gives access to officers on wards and crime trends	* Feedback from members * Reality checking of Cleveland Police "My Neighbourhood" website	C/Supt Lang C/Inspector Anderson Steve Hume	02/12/16
	d) following the election, all Members consider what, if any, additional, appropriate methods of communicating with their local police team are required.	02/12/16 – Meetings have taken place with Neighbourhood Inspectors where they were informed of changes taking place to Neighbourhood Policing since 6/6/16. Further to this C/Inspector Anderson attended Police Seminar on 23/11/16 where further update was given to members.	*Confirmation from new councillors that information passed by Steve Hume *If meeting took place if wanted by new councillors	C/Supt Lang C/Inspector Anderson Steve Hume	02/12/16
2	Cleveland Police provide annual updates on the policing of Stockton Borough to all Members, and this take place using the existing update session when the Police and Crime Commissioner consults all Members on his Budget and Plan;	<ul style="list-style-type: none"> 23/11/16- Chief Constable, PCC and Chief Inspector Anderson attended Police Seminar and gave update to members. 		C/Supt Lang C/Inspector marc Anderson	02/12/16
3	a) the increased range of responsibilities of Integrated Neighbourhood Teams be noted, and that work to define and explain the revised role of neighbourhood policing be supported;	2/12/16 – Changes to NPT took place on 6/6/16. Councillors have had opportunity to attend briefings with Inspectors where updates have been given.		C/Supt Lang C/Inspector Marc Anderson	02/12/16

	b) all Members recognise the recent changes, and use their key role in communities to explain the role and capacity of local police teams	As above 3a			
4	a) the Housing and Community Safety Select Committee notes and values the work of the Community Safety Team, and Members should continue to receive regular ASB patrol updates from the community safety team and maintain links with their local ASB officer;	Support noted and welcomed. Regular patrol reports provided to all Cllr's including key contacts of ASB Officers for the respective areas. Action complete	Continuation of existing arrangements, at least one patrol report per month	Steve Hume	
	b) the Housing and Community Safety Select Committee notes and values the work of the Safer Stockton Partnership, and the importance of maintaining representation from all appropriate bodies.	SSP continues to meet every six weeks and partnership representation is monitored. The partnership currently benefits from strong support. Support noted and welcomed. Action complete	Maintain existing arrangements	Steve Hume	
5	The excellent partnership working between the Council and Cleveland Police be recognised and supported.	Support noted and welcomed. Action complete		All	
6	a) Cleveland Police regularly monitor and share with partners the Public Confidence Survey results and other related consultation feedback;	This is an ongoing process and is fed through the Police and Crime Panel on a quarterly basis	Quarterly figures provided to Police and Crime Panel	C/Supt Lang	02/12/16

	b) Work be undertaken by the Police and Crime Panel to further understand changes in public confidence, expectations, and fear of crime issues.	Item has been highlighted to Chair of Police and Crime Panel (Cllr Norma Stephenson) due to be discussed on a forthcoming agenda. Matter to be referred to Panel for further consideration	Issue discussed by Panel More detailed understanding achieved	Cleveland Police and Crime Panel	July 2015
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